The Mediation Support Unit (MSU) in the Policy and Mediation Division of the Department of Political and Peacebuilding Affairs (DPPA) is the system-wide service provider on dialogue and mediation assistance providing comparative analysis, support in developing mediation strategies and direct operational and mediation assistance. MSU oversees the Standby Team of Senior Mediation Advisers (SBT), the Secretary-General’s High-Level Advisory Board on Mediation and a roster of mediation support experts.

The Department mobilizes voluntary contributions from Member States through its Multi-Year Appeal (MYA) that calls for $135 million for 2020 to 2022. The work of MSU relies heavily on MYA resources.

MSU’s Mediation Guidance documents cover a range of mediation topics, including the principles of mediation; gender and inclusion; natural resource conflicts; and addressing conflict-related sexual violence in ceasefires and peace agreements.

MSU has developed a Digital Toolkit for Mediators to help mediators make full use of the opportunities presented by technologies, while also addressing ongoing concerns such as misinformation or malicious use of the cyberspace.

MSU is a member of several mediation networks, including the Group of Friends on Mediation; the Mediation Support Network; and the meetings of various regional organizations.

MSU puts inclusion front and center in its efforts to promote and support peace to ensure the views and needs of conflict parties and other stakeholders are represented and integrated into a peace process.

MSU takes deliberate efforts to intensify support and engagement at the local levels to help build peace from the ground up.

The UN Peacemaker is the UNDPPA online mediation support tool. It includes the first database of peace agreements searchable by key thematic issues. peacemaker.un.org
Eight experts that can be deployed within 72 hours to deal with a wide range of issues related to peace negotiations, process design, constitution-making, power-sharing, gender issues, security arrangements, transitional justice and natural resources. The Standby Team (SBT) enhances the quality of support available to Special Representatives and Envoys, political and peacekeeping missions and United Nations Country Teams, as well as to regional and sub-regional organizations and other partners.

**Regional Breakdown of SBT Support in 2019**

- **29%** in Africa
- **23%** in the Middle East
- **23%** in the Asia-Pacific
- **10%** in Europe
- **3%** in the Americas
- **12%** Global Capacity-Building Initiatives

**Thematic Breakdown**

- **50%** to provide Process Design Advice
- **20%** to provide Constitutional Advice
- **15%** to provide advice on Ceasefires and Security Arrangements
- **12%** to provide advice on Gender and Inclusion
- **3%** to provide advice in other thematic areas
- **100%** Mainstream Gender Considerations in their advice and support

**SBT Clients in 2019**

- **49%** UN Secretariat, PKOs, and SPMs
- **16%** UN Agencies and Country Teams
- **15%** Regional Orgs
- **14%** Civil Society
- **6%** Member States

**SBT & MSU Areas of Expertise**

- **Process Design**
- **Gender and Inclusion**
- **Constitutions**
- **Local Mediation**
- **Natural Resources**
- **Transitional Justice**
- **Security Arrangements**
- **Power Sharing**
- **National Dialogues**
- **Capacity Building**

For further information on the Multi-Year Appeal please contact the Donor Relations Team: dppa-donorrelations@un.org