The Mediation Support Unit (MSU) in the Department of Political and Peacebuilding Affairs (DPPA) serves as the UN system-wide focal point on mediation expertise and support. The Unit, inter-alia, provides tailored operational support to peace and dialogue processes through expert staff from the Unit and the Standby Team of Senior Mediation Advisors (SBT).

DPPA’s mediation support capacity relies predominantly on funding from the Multi-Year Appeal (MYA) – including to allow for on-the-ground support to peace discussions. Sustained funding will allow MSU to continue to deploy operational expert support where needed and to develop innovative approaches and mediation guidance in emerging fields such as digital technologies, climate, local and sub-national mediation, and the youth, peace and security agenda.

**What we do**

MSU’s core competencies include operational assistance with mediation and peace processes, capacity building, and developing mediation guidance, lessons learned, and best practices.

MSU staff, including in-house experts on ceasefires, constitution-making, and process design, are able to provide tailored support throughout the planning, implementation and evaluation phases of a mediation process. The Unit also manages the Standby Team of Senior Mediation Advisers (SBT), which can be mobilized as a complementary mediation support capacity.

The Unit organizes a series of flagship trainings, including the High Level Mediation Course and the Ceasefire Mediation Course. MSU furthermore develops and maintains guidance and resources for mediators, available through the dedicated Peacemaker website. This includes a searchable directory of peace agreements – allowing mediators to compare language across some 75,000 provisions of 1,300 agreements. When requested, MSU also provides tailored guidance, often involving comparative case analysis, to field missions. The Digital Risk Management E-Learning Platform for Mediators, launched in 2022, represents MSU’s emerging work in supporting mediators in cybersecurity awareness.

MSU partners frequently with various regional organizations. It is also a member of several mediation networks, including the Group of Friends on Mediation and the Mediation Support Network, and engages regularly with the Global Alliance of Regional Women Mediator Networks.

For more information on UN mediation assistance, please visit the dedicated website.

**2022 Highlights**

- 160 deployments of staff/advisors, upon request, for assistance in mediation
- 132 SBT mediation support assignments, in approximately 29 different contexts
- 100 per cent of all UN led and co-led peace processes received technical advice and support on gender

**Expanding our knowledge, and helping others to learn**

Key 2022 publications include:

- Guidance on Mediation of Ceasefires
- Advice on Applying Mediation Fundamentals in UN Constitutional Assistance
- Engaging at the Local Level: Options for UN Mediators
- The Implications of Climate Change for Mediation and Peace Processes (EN | FR)
Standby Team of Senior Mediation Advisers (SBT)

Members of DPPA’s SBT are available to deploy within 72 hours to support United Nations envoys and mediators, special political missions, and as well as regional and sub-regional organisations and other non-UN partners at key junctures in peace processes. The SBT offers targeted support across a range of issues, through different modalities from direct mediation assistance, to training and coaching (including of parties to a conflict). They are able to provide both in-person and remote assistance.

Funded entirely by the MYA, demand for SBT support has increased significantly in recent years. Following a drop in engagements in 2020 – mainly due to the COVID-19 pandemic – both 2021 and 2022 saw a steady increase in assignments.

2022 SUPPORT BY THEME

- Process design: 68%
- Gender and inclusion: 14%
- Constitution-making: 10%
- Ceasefires/security arrangements: 8%

2022 SUPPORT BY REGION

- Africa: 54%
- Americas and the Caribbean: 13%
- Asia and the Pacific: 3%
- Europe: 5%
- Middle East: 5%
- Non-region-specific nature, principally related to capacity-building: 20%

How we track results

- Senior Leadership Compacts
- 2023-2026 Results Framework
- Mid-Year and Annual MYA reports

Global

We fund political work across the world

Flexible

70% of our funding is unearmarked

Fast

We can allocate funding within 72 hours of a crisis

Innovative and Inclusive

We use innovative approaches to peace and security with emerging technologies

PEACE IS PRICELESS AND POSSIBLE.

For further information on the Multi-Year Appeal, please contact the Donor Relations Team.

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Multi-Year Appeal 2023–2026